

INFORMATION FOR CUSTOMERS

Get free proof of your COVID-19 vaccinations



There are 3 ways you can show proof of your COVID-19 vaccinations:

- 1 a COVID-19 digital certificate
- 2 your immunisation history statement
- 3 an International COVID-19 Vaccination Certificate for overseas travel.

The easiest way to get proof is online using either:

- your Medicare online account through myGov
- the Express Plus Medicare mobile app.

USING MYGOV

1. Go to **my.gov.au** and sign in.
2. Select the **Proof of COVID-19 vaccination** quick link.
3. Select the type of proof you want and follow the steps.

USING THE EXPRESS PLUS MEDICARE APP

1. Log on to the app.
2. Select **Proof of vaccinations** from Services.
3. Select the type of proof you want and follow the steps.



If you can't get your proof online or need help, call **1800 653 809***.

GET FREE PROOF OF YOUR COVID-19 VACCINATIONS

STORING YOUR PROOF

When you get proof online, you can download and print your own copy.

Once you've had all required COVID-19 vaccinations, you can add your COVID-19 digital certificate to your Apple Wallet™ or Google Pay™. You may also be able to add it to a state check in app.

If you're using the Express Plus Medicare mobile app, you can save your proof to your offline items for easy access on your device.

IF YOU DON'T HAVE A MEDICARE ONLINE ACCOUNT

You need to link Medicare to your myGov account to set up your Medicare online account. Sign in to, or create your myGov account at **my.gov.au**

You can then link Medicare using either:

- your Medicare card number and information from your Medicare history
- a linking code issued by Medicare.

For help linking Medicare to myGov, go to **servicessaustralia.gov.au/medicareguides**

You can also get your vaccination proof through My Health Record. Just link My Health Record to your myGov account.

KEEP YOUR CONTACT DETAILS UP TO DATE WITH MEDICARE

You can view and update your details using your Medicare online account or the Express Plus Medicare mobile app.

IF YOU'RE NOT ELIGIBLE FOR MEDICARE OR DVA

You can get your COVID-19 digital certificate or immunisation history statement using the Individual Healthcare Identifiers service through myGov.

If you need an international certificate, you can call **1800 653 809*** or visit a service centre to get your proof.

MORE INFORMATION

For information about getting proof of your COVID-19 vaccinations, go to **servicessaustralia.gov.au/covidvaccineproof**

For the latest COVID-19 updates and advice, go to **australia.gov.au**



* Call charges apply from mobile and pay phones only.